



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
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SECY/CHN 015/08NKS

C A No. Applied For
Complaint No. 46/2021

In the matter of:

Rajesh KumarComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Arun P Singh (Chairman)
2. Mrs. Vinay Singh, Member (Legal)
3. Dr. Harshali Kaur, Member (CRM)

Appearance:

1. Mr. Aslam Parvez, Counsel for the complainant
2. Mr. Imran Siddiqi, On behalf of BYPL

ORDER

Date of Hearing: 18th June, 2021
Date of Order: 23rd June, 2021

Order Pronounced by:- Dr. Harshali Kaur, Member (CRM)

Briefly stated facts of the case are that the complainant applied for new connection but the respondent company rejected his application for new connection.

It is also his submission that he is residing at property no. H.No. 637, GF, Guru Ram Dass Nagar, Laxmi Nagar, Near Balaji Rasoi, Delhi-92. He applied for new connection vide request no. 8004614719 on 27.10.2020 for domestic purpose.

[Handwritten signatures and initials: 'Harshali', '1 of 3', and a date stamp '23/06/2021' are visible in the bottom right corner.]

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He further submitted that the respondent issued him deficiency letter on dated 23.11.2020 stating therein that building height is more than 15 meters as per DERC Guidelines Fire Clearance Certificate is required. Also there are energy dues of CA No. 100931702. Therefore, he requested the forum to direct the respondent company for release of new connection.

Notice was issued to both the parties to appear before the Forum on 09.04.2021.

The respondent company submitted their reply stating therein that complainant applied for new electricity connection vide application no. 8004614719 on 27.10.2020 at H.No. 637, GF, Guru Ram Dass Nagar, Laxmi Nagar, Near Balaji Rasoi, Delhi-92. That during site visit on 19.11.2020, it was found that height of the building wherein the new electricity connection applied is of 16.45 meters having Ground +4 floors. For building height more than 15 meter, in terms of Supply Code 2017, a fire clearance certificate is required.

The matter was listed for hearing on 09.04.2021, when respondent submitted that building height is more than 15 meters. The connection of the complainant was disconnected long ago. The respondent was directed to file detail statement of accounts and K.No. files of both Santosh Rani and Ashu Jain. Both the parties were advised to explore the possibility of amicable resolution.

Due to an upsurge in Covid-19 second wave hearings in the Forum could not be conducted during the period 20.04.2021 to 10.06.2021.

The matter was finally heard on 18.06.2021, when respondent submitted that the matter is resolved and the meter has been installed. Counsel of the complainant submitted that he is satisfied with the action taken by respondent. He submitted that complainant has directed him to withdraw his complaint.

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Under the circumstances, this Forum finds it prudent to treat this complaint as resolved and directs the office to consign the file to record room after sending a copy of this order to both the parties. No order as to the cost.

The order is issued under the seal of CGRF.



(HARSHALI KAUR)
MEMBER (CRM)



(VINAY SINGH)
MEMBER (LEGAL)



(ARUN P SINGH)
CHAIRMAN